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Editorial Policy

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Editorial Policy

The "Sustainability" section of the Shiseido Group corporate website is edited according to the following policy. We report the activities that lead to the solution of social issues and the role that we play in a sustainable world. We explain how we create social value that we provide as a company to various stakeholders.

■Scope

Shiseido Company, Limited and its consolidated subsidiaries (collectively, the Shiseido Group)

■Target period

Mainly fiscal 2022 (from January 1, 2022 to December 31, 2022). Some pages include content which is prior to the target period or is more recent.

■Reference guidelines

- UN Global Compact, GRI Standards (Global Reporting Initiative),
- TCFD (Task Force on Climate-related Financial Disclosures)
- TNFD (Task Force on Nature--related Financial Disclosures)
- SASB (Sustainability Accounting Standards Board)
- Environmental Reporting Guidelines of the Ministry of the Environment (2018 edition)

■Update period

June 2023 (next update scheduled June 2024, previous update July 2022)

■Assurance Statement

Some environmental and social data are third-party certified. Environmental Data Social Data

GRI Content Index

This is a content index created in line with the GRI Standards, an international guideline for information disclosure on sustainability.

- * Information related to the GRI Standards is described for reference. It does not indicate compliance with the GRI Standards.
- * "Not applicable" indicates topics that are irrelevant or when there are no cases we are involved in at a significant level.
- "-" indicates topics that we do not disclose.

102: General Disclosures

| | 1. Organizational profile | Reference |
|---------------|---|-----------|
| 102-1 | Name of the organization | |
| 102-2 | Activities, brands, products, and services | |
| 102-3 | Location of headquarters | |
| 102-4 | Location of operations | |
| 102-5 | Ownership and legal form | |
| 102-6 | Markets served | |
| 102-7 | Scale of the organization | |
| 102-8 | Information on employees and other workers | |
| 102-9 | Supply chain | |
| 102-10 | Significant changes to the organization and its supply chain | |
| 102-11 | Precautionary Principle or approach | |
| 102-12 | External initiatives | |
| 102-13 | Membership of associations | |
| | 2. Strategy | Reference |
| 102-14 | Statement from senior decision-maker | |
| 102-15 | Key impacts, risks, and opportunities | |
| | 3. Ethics and integrity | Reference |
| 102-16 | Values, principles, standards, and norms of behavior | |
| 102-17 | Mechanisms for advice and concerns about ethics | |
| 4. Governance | | Reference |
| 102-18 | Governance structure | |
| 102-19 | Delegating authority | |
| 102-20 | Executive-level responsibility for economic, environmental, and social topics | |
| 102-21 | Consulting stakeholders on economic, environmental, and social topics | |

| Composition of the highest governance body and its committees | | | | |
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| 102-24 Neminating and selecting the highest governance body 102-25 Conflicts of interest 102-26 Role of highest governance body in setting purpose, values, and strongey 102-27 Collective knowledge of highest governance body 102-28 Evaluating the highest governance body performance 102-29 Identifying and managing economic, environmental, and social impacts 102-30 Effectiveness of risk management processes 102-31 Review of countmit, environmental, and social impacts 102-32 Highest governance body's role in sustainability reporting 102-33 Communicating critical concerns 102-34 Nature and total number of critical concerns 102-35 Remuneration policies 102-36 Process for determining remuneration 102-37 Stakeholder's involvement in remuneration 102-38 Amula total compensation ratio 102-39 Percentage introduce in annual total compensation ratio 102-39 Percentage introduce in annual total compensation ratio 102-30 Percentage introduce in annual total compensation ratio 102-30 Percentage introduce in annual total compensation ratio 102-31 Collective beginning agreements 102-40 List of siskeholder groups 102-41 Collective beginning agreements 102-42 Identifying and selecting existeholders 102-43 Approach to stakeholder engagement 102-44 Key topics and concerns relical 102-45 Entities included in the consolidated financial statements 102-46 Defining report content and topic Boundaries 102-47 List of material topics 102-49 Changes in reporting 102-49 Changes in reporting 102-49 Changes in reporting 102-49 Reporting partial 102-40 Date of most recent report 102-40 Date of most recent report 102-41 Date of most recent report 102-42 Reporting cycle | 102-22 | Composition of the highest governance body and its committees | | |
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| 102-52 Reporting cycle | 102-50 | Reporting period | | |
| | 102-51 | Date of most recent report | | |
| 102-53 Contact point for questions regarding the report | 102-52 | Reporting cycle | | |
| | 102-53 | Contact point for questions regarding the report | | |

| 102-54 | Claims of reporting in accordance with the GRI Standards | Not Applicable | |
|--------|--|-------------------------------|--|
| 102-55 | GRI content index | GRI content index (This page) | |
| 102-56 | External assurance | | |

200: Economic

| 201: Economic Performance | | Reference |
|--------------------------------|---|-----------|
| 201-1 | Direct economic value generated and distributed | |
| 201-2 | Financial implications and other risks and opportunities due to climate change | |
| 201-3 | Defined benefit plan obligations and other retirement plans | |
| 201-4 | Financial assistance received from government | |
| | 202: Market Presence | Reference |
| 202-1 | Ratios of standard entry level wage by gender compared to local minimum wage | |
| 202-2 | Proportion of senior management hired from the local community | - |
| | 203: Indirect Economic Impacts | Reference |
| 203-1 | Infrastructure investments and services supported | |
| 203-2 | Significant indirect economic impacts | |
| | 204: Procurement Practices | Reference |
| 204-1 | Proportion of spending on local suppliers | _ |
| | 205: Anti-corruption | Reference |
| 205-1 | Operations assessed for risks related to corruption | |
| 205-2 | Communication and training about anti-corruption policies and procedures | |
| 205-3 | Confirmed incidents of corruption and actions taken | |
| 206: Anti-competitive Behavior | | Reference |
| 206-1 | Legal actions for anti-competitive behavior, anti-trust, and monopoly practices | |

300: Environmental

| 301 : Materials | | Reference |
|-----------------|--|-----------|
| 301-1 | Materials used by weight or volume | _ |
| 301-2 | Recycled input materials used | _ |
| 301-3 | Reclaimed products and their packaging materials | |
| | 302: Energy | Reference |
| 302-1 | Energy consumption within the organization | |
| 302-2 | Energy consumption outside of the organization | _ |

| 302-3 | Energy intensity | _ |
|--------------------------|---|----------------|
| 302-4 | Reduction of energy consumption | |
| 302-5 | Reductions in energy requirements of products and services | _ |
| 303: Water and Effluents | | Reference |
| 303-1 | Interactions with water as a shared resource | |
| 303-2 | Management of water discharge-related impacts | |
| 303-3 | Water withdrawal | |
| 303-4 | Water discharge | |
| 303-5 | Water consumption | |
| | 304: Biodiversity | Reference |
| 304-1 | Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas | Not Applicable |
| 304-2 | Significant impacts of activities, products, and services on biodiversity | |
| 304-3 | Habitats protected or restored | |
| 304-4 | IUCN Red List species and national conservation list species with habitats in areas affected by operations | _ |
| | 305: Emissions | Reference |
| 305-1 | Direct (Scope 1) GHG emissions | |
| 305-2 | Energy indirect (Scope 2) GHG emissions | |
| 305-3 | Other indirect (Scope 3) GHG emissions | |
| 305-4 | GHG emissions intensity | _ |
| 305-5 | Reduction of GHG emissions | |
| 305-6 | Emissions of ozone-depleting substances (ODS) | Not Applicable |
| 305-7 | Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions | |
| | 306: WASTE | Reference |
| 306-1 | Waste generation and significant waste-related impacts | |
| 306-2 | Management of significant waste-related impacts | |
| 306-3 | Waste generated | |
| 306-4 | Waste diverted from disposal | Not Applicable |
| 306-5 | Waste directed to disposal | |
| | 307: Environmental Compliance | Reference |
| 307-1 | Non-compliance with environmental laws and regulations | |
| | 308: Supplier Environmental Assessment | Reference |
| 308-1 | New suppliers that were screened using environmental criteria | |
| 308-2 | Negative environmental impacts in the supply chain and actions taken | |
| | 1 | |

| | 401: employment | Reference |
|---|--|--|
| 401-1 | New employee hires and employee turnover | |
| 401-2 | Benefits provided to full-time employees that are not provided to temporary or part-time employees | |
| 401-3 | Parental leave | |
| 402: Labor/Management Relations | | Reference |
| 402-1 | Minimum notice periods regarding operational changes | |
| | 403: Occupational Health and Safety | Reference |
| 403-1 | Occupational health and safety management system | |
| 403-2 | Hazard identification, risk assessment, and incident investigation | |
| 403-3 | Occupational health services | |
| 403-4 | Worker participation, consultation, and communication on occupational health and safety | |
| 403-5 | Worker training on occupational health and safety | _ |
| 403-6 | Promotion of worker health | |
| 403-7 | Prevention and mitigation of occupational health and safety impacts directly linked by business relationships | _ |
| 403-8 | Workers covered by an occupational health and safety management system | |
| 403-9 | Work-related injuries | |
| 403-10 | Work-related ill health | |
| | 404: Training and Education | Reference |
| 404-1 | Average hours of training per year per employee | |
| 404-2 | Programs for upgrading employee skills and transition assistance programs | |
| 404-3 | Percentage of employees receiving regular performance and career development reviews | Performance measurement setting and appraisal on regular basis: 100% |
| | 405: Diversity and Equal Opportunity | Reference |
| 405-1 | Diversity of governance bodies and employee | |
| 405-2 | Ratio of basic salary and remuneration of women to men | |
| | 406: Non-discrimination | Reference |
| 406-1 | Incidents of discrimination and corrective actions taken | |
| 407: Freedom of Association and Collective Bargaining | | Reference |
| 407-1 | Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk | _ |
| 408 : Child Labor | | Reference |
| 408-1 | Operations and suppliers at significant risk for incidents of child labor | |
| 409 : Forced or Compulsory Labor | | Reference |

| 409-1 | Operations and suppliers at significant risk for incidents of forced or compulsory labor | |
|-------------------------|--|----------------|
| 410: Security Practices | | Reference |
| 410-1 | Security personnel trained in human rights policies or procedures | _ |
| | 411: Rights of Indigenous Peoples | Reference |
| 411-1 | Incidents of violations involving rights of indigenous peoples | _ |
| | 412: Human Rights Assessment | Reference |
| 412-1 | Operations that have been subject to human rights reviews or impact assessments | |
| 412-2 | Employee training on human rights policies or procedures | |
| 412-3 | Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening | |
| | 413: Local Communities | Reference |
| 413-1 | Operations with local community engagement, impact assessments, and development programs | |
| 413-2 | Operations with significant actual and potential negative impacts on local communities | Not Applicable |
| | 414: Supplier Social Assessment | Reference |
| 414-1 | New suppliers that were screened using social criteria | |
| 414-2 | Negative social impacts in the supply chain and actions taken | |
| | 415: Public Policy | Reference |
| 415-1 | Political contributions | |
| | 416: Customer Health and Safety | Reference |
| 416-1 | Assessment of the health and safety impacts of product and service categories | |
| 416-2 | Incidents of non-compliance concerning the health and safety impacts and services | |
| | 417: Marketing and Labeling | Reference |
| 417-1 | Requirements for product and service information and labeling | |
| 417-2 | Incidents of non-compliance concerning product and service information and labeling | |
| 417-3 | Incidents of non-compliance concerning marketing communications | |
| 418 : Customer Privacy | | Reference |
| 418-1 | Substantiated complaints concerning breaches of customer privacy and losses of customer data | |
| | 419: Socioeconomic Compliance | Reference |
| 419-1 | Non-compliance with laws and regulations in the social and economic area | |

SASB Content Index

| Topic | Accounting Metric | Code | Reference |
|---|---|--------------|-----------|
| Water Management | (1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress | CG-HP-140a.1 | |
| - | Description of water management risks and discussion of strategies and practices to mitigate those risks | CG-HP-140a.2 | |
| | Revenue from products that contain REACH substances of very high concern (SVHC) | CG-HP-250a.1 | |
| Product Environmental, Health, and Safety | Revenue from products that contain substances on the California DTSC Candidate Chemicals List | CG-HP-250a.2 | |
| Performance | Discussion of process to identify and manage emerging materials and chemicals of concern | CG-HP-250a.3 | |
| | Revenue from products designed with green chemistry principles | CG-HP-250a.4 | _ |
| Packaging Lifecycle Management | (1) Total weight of packaging, (2) percentage made from recycled and/or renewable materials, and (3) percentage that is recyclable, reusable, and/or compostable | CG-HP-410a.1 | |
| | Discussion of strategies to reduce the environmental impact of packaging throughout its lifecycle | CG-HP-410a.2 | |
| Environmental & Social Impacts of Palm Oil Supply Chain | Amount of palm oil sourced, percentage certified through the Roundtable on Sustainable Palm Oil (RSPO) supply chains as (a) Identity Preserved, (b) Segregated, (c) Mass Balance, or (d) Book & Claim | CG-HP-430a.1 | |

Activity Metrics

| Activity Metrics | Code | Reference |
|---|-------------|-----------|
| Units of products sold, total weight of products sold | CG-HP-000.A | - |
| Number of manufacturing facilities | CG-HP-000.B | |

"-": Not disclosed