Consolidated Results for Fiscal 2014

April 27, 2015

Norio Tadakawa Corporate Officer, CFO Shiseido Co., Ltd.





















Results for FY2014

	15/3 Res	ult	14/3 Result		Difference from		YoY	Change
(Billion yen)		% of Net Sales		% of Net Sales	January Announce -ment	YoY Change	Change %	in Local Currency
Net Sales	777.7	100%	762.0	100%	+2.7	+15.6	+2.1%	-2.0%
Domestic	365.6	47.0%	377.3	49.5%	+2.6	-11.7	-3.1%	-3.2%
Overseas	412.1	53.0%	384.8	50.5%	+0.1	+27.3	+7.1%	-0.9%
Operating Income	27.6	3.6%	49.6	6.5%	+2.6	-22.0	-44.4%	-47.2%
Ordinary Income	29.2	3.8%	51.4	6.7%	+3.2	-22.2	-43.1%	
Extraordinary Income/Loss (net)	19.8	2.5%	-1.0	-0.1%	+1.3	+20.8	-	
Net Income	33.7	4.3%	26.1	3.4%	+3.7	+7.5	+28.8%	
EBITDA	90.7	11.7%	91.3	12.0%	-	-0.6	-0.6%	

ROE

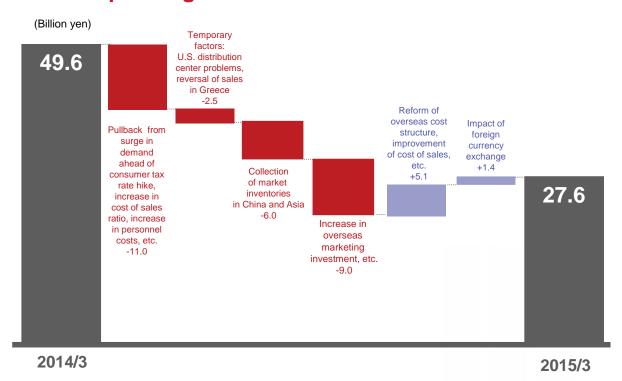
• Exchange Rates

9.4%

USD 1 = JPY 105.9 (+8.4%); EUR 1= JPY 140.4 (+8.3%); CNY 1 = JPY 17.2 (+8.1%)



FY2014 Operating Income: Difference from FY2013





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Domestic Cosmetics Business Sales and Operating Income

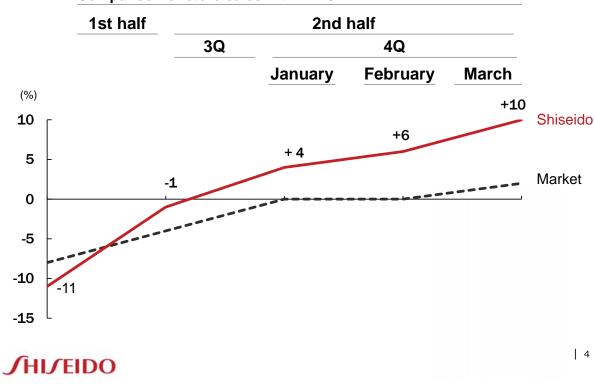
		15/3 R	Result	14/3 F	Result	YoY	YoY			
(Billion yen)			% of Net Sales		% of Net Sales	Change	Change %			
	Counseling	177.2	22.8%	184.5	24.2%	-7.3	-4.0%			
	Self-selection	75.7	9.7%	77.0	10.1%	-1.3	-1.7%			
	Toiletries	35.3	4.5%	36.7	4.8%	-1.4	-3.9%			
	Cosmetics	288.1	37.0%	298.2	39.1%	-10.0	-3.4%			
	Healthcare	14.7	1.9%	15.3	2.0%	-0.7	-4.4%			
	Others	36.5	4.7%	36.2	4.8%	+0.3	+0.8%			
	Domestic Cosmetics	339.3	43.6%	349.7	45.9%	-10.4	-3.0%			

(Billion yen)	15/3 Result	14/3 Result	YoY Change	YoY Change %	
Operating Income	30.0	39.5	-9.4	-23.9%	
Operating Profitability	8.8%	11.2%	-2.	4 pt.	



Domestic Cosmetics Market Growth Rate (Shiseido Estimate)





Global Business Sales and Operating Income

	15/3 F	Result	14/3 Result		YoY	YoY	Change in
(Billion yen)		% of Net Sales		% of Net Sales	Change	Change %	Local Currency
Cosmetics	384.8	49.5%	353.2	46.4%	+31.6	+8.9% [+9.5%]	+0.8% [+1.3%]
Professional	43.1	5.5%	49.0	6.4%	-5.9	-12.1% [+3.6%]	-16.6% [-1.5%]
Global Business	427.9	55.0%	402.2	52.8%	+25.7	+6.4% [+8.9%]	-1.3% [+1.0%]

(Billion yen)	15/3 Result	14/3 Result	YoY Change	YoY Change %
Operating Income before Amortization of Goodwill, etc.	4.6	16.5	-11.8	-71.9%
Operating Income	-4.7	7.7	-12.3	-
Operating Profitability	-1.1%	1.9%	-3.0	pt.

Note: Percentages in [] are calculated by excluding the negative effect of the transfer of DECLÉOR and CARITA.



Sales by Geographic Segment

		15/3 F	Result	14/3 F	Result YoY YoY		YoY	Change in
	(Billion yen)		% of Net Sales		% of Net Sales	Change	Change %	Local Currency
	Japan	365.6	47.0%	377.3	49.5%	-11.7	-3.1%	-3.2%
	Americas	133.1	17.1%	118.7	15.6%	+14.4	+12.1%	+3.5%
	Europe	108.9	14.0%	102.1	13.4%	+6.8	+6.7%	-1.4%
	Asia/ Oceania	170.0	21.9%	164.0	21.5%	+6.1	+3.7%	-3.7%
	China	114.8	14.8%	111.5	14.6%	+3.3	+2.9%	-4.8%
	Asia (excl. China)	55.3	7.1%	52.5	6.9%	+2.8	+5.4%	-1.4%
	Overseas	412.1	53.0%	384.8	50.5%	+27.3	+7.1%	-0.9%
	Total	777.7	100%	762.0	100%	+15.6	+2.1%	-2.0%



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Cost of Sales/SG&A

			15/3 Resu	ılt				YoY Change Excl. Impact of
	(D:W)		% of Net Sales	% Pt. Change +: decrease	YoY Change +: cost cuts	YoY Change %	Impact of Foreign Currency Exchange	Foreign Currency Exchange
_	(Billion yen)							+: cost cuts
L	Cost of Sales	196.4	25.2%	-0.3 pt.	-6.9	+3.6%	-8.5	+1.6
	SG&A	553.6	71.2%	-2.6 pt.	-30.8	+5.9%	-21.1	-9.7
	(Domestic)	273.3	75.0%	-2.0 pt.	+0.8	-0.3%	-	+0.8
	(Overseas)	280.3	67.9%	-3.5 pt.	-31.6	+12.7%	-21.1	-10.5
	Marketing Costs	182.2	23.4%	-1.2 pt.	-12.8	+7.6%	-7.6	-5.2
	Personnel Expenses	190.6	24.5%	-0.6 pt.	-8.8	+4.8%	-6.3	-2.5
	Other Expenses	171.4	22.1%	-0.8 pt.	-8.7	+5.4%	-6.5	-2.2
	M&A-Related Amortization Expenses	9.5	1.2%	-0.0 pt.	-0.5	+5.6%	-0.7	+0.2



Other Income/Expenses and Extraordinary Income/Losses

Other	Income/E	xpenses	i	Extraordin	ary Inco	15/3 14/3 Result Result -	
(Billion yen)	15/3 Result	14/3 Result	YoY Change	(Billion yen)			Ch
Interest Income	1.2	1.0	+0.2	Gain on Transfer of Businesses	22.3	-	
Interest Expense	-1.2	-1.7	+0.5	Structural Reform Expense	-3.3	-5.6	
Net Interest Income and Expense	-0.0	-0.7	+0.7	Gain/Loss on Sales or Disposal of Property, Plant and Equipment	3.3	5.0	
Foreign Exchange Gain/Loss	-0.7	0.7	-1.4	Impairment Loss	-2.5	-1.0	
Dividend Income	0.6	0.6	-0.1	Gain/Loss on Sales or Revaluation of	0.0	0.0	
Others	1.7	1.2	+0.6	Investments in Securities, etc.	0.2	0.6	
Total	1.6	1.8	-0.2	Total	19.8	-1.0	

(Billion yen)	15/3 Result	14/3 Result	YoY Change
Gain on Transfer of Businesses	22.3	-	+22.3
Structural Reform Expense	-3.3	-5.6	+2.3
Gain/Loss on Sales or Disposal of Property, Plant and Equipment	3.3	5.0	-1.7
Impairment Loss	-2.5	-1.0	-1.6
Gain/Loss on Sales or Revaluation of Investments in Securities, etc.	0.2	0.6	-0.4
Total	19.8	-1.0	+20.8

- •Gain on Transfer of Businesses: sale of the DECLÉOR and CARITA brands
- Structural Reform Expense: Expenses resulting from collection of market inventories in China, early retirement bonus, etc.
- Gain/Loss on Sales or Disposal of Property, Plant and Equipment: Gain on sales of Shiseido Gotanda Building, sales of properties by overseas subsidiaries, etc.
- Impairment Loss: incl. Bare Escentuals, Inc.'s QVC customer-related intancible assets intangible assets.



Net Income and Comprehensive Income

(Billion yen)	15/3 Result	14/3 Result	YoY Change
Income before Income Taxes	49.0	50.4	-1.4
Tax Expenses (Tax rate)	12.8 (26.1%)	21.7 (43.0%)	+8.9 -
Minority Interests in Net Income of Consolidated Subsidiaries	2.6	2.6	+0.0
Net Income	33.7	26.1	+7.5

Comprehensive Income	70.7	90.7	-20.1
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Consolidated Balance Sheets

	(Billion yen)	As of March 31, 2015	Change from March 31, 2014	Excl. Foreign Currency Exchange	Foreign Currency Exchange
	Total Current Assets	415.1	+12.5	-10.0	+22.5
	Cash, Time Deposits and Short-term Investments in Securities	121.9	-7.0	-14.5	+7.5
	Notes & Accounts Receivable	132.0	-6.3	-12.0	+5.7
	Inventories	106.7	+16.5	+9.6	+6.9
Т	otal Fixed Assets	408.6	+9.8	-16.1	+25.9
	Property, Plant and Equipment	137.0	+2.1	-3.3	+5.4
	Intangible Assets	167.1	+0.4	-18.8	+19.2
	Investments and Other Assets	104.5	+7.3	+6.1	+1.2
	Total Assets	823.6	+22.3	-26.1	+48.3

(Billion yen)	As of March 31, 2015	Change from March 31, 2014	Excl. Foreign Currency Exchange	Foreign Currency Exchange
Total Liabilities	414.3	-28.4	-41.0	+12.6
Notes & Accounts Payable	60.4	+9.5	+8.1	+1.4
Interest-bearing Debt	106.9	-49.0	-49.5	+0.4
Liabilities for Retirement Benefits	77.7	+16.9	+16.7	+0.2
Total Net Assets	409.4	+50.7	+14.9	+35.7
Shareholders' Equity	351.3	+15.8	-	-
Accumulated Other Comprehensive Income	35.6	+32.5	_	-
Minority Interests in Consolidated Subsidiaries	21.5	+2.3	_	-
Total Liabilities and Net Assets	823.6	+22.3	-26.1	+48.3

Exchange Rates

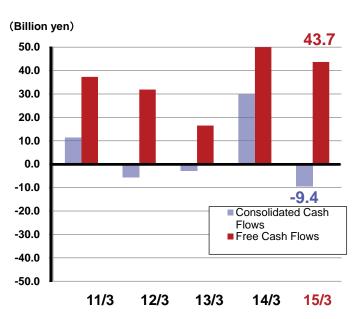
Mar. 31, 2015 (Dec. 31, 2014): USD 1 = JPY 120.5; EUR 1 = JPY 146.5; CNY 1 = JPY 19.3 Mar. 31, 2014 (Dec. 31, 2013): USD 1 = JPY 105.4; EUR 1 = JPY 145.0; CNY 1 = JPY 17.4 Interest-Bearing Debt Ratio: 20.7% Equity Ratio: 47.0%

Note: Major line items only

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/HI/EIDO

Consolidated Statements of Cash Flows



	(Billion yen)
Cash Flows from Operating Activities	32.1
Cash Flows from Investing Activities	11.5
Free Cash Flows	43.7
Cash Flows from Financing Activities	-58.4
Effect of Exchange Rate Changes on Cash and Cash Equivalents/Increase due to inclusion of subsidiaries in consolidation	5.4

Consolidated Cash	-9.4	
	Mar. 31, 2015	Mar. 31, 2014
Cash, Time Deposits and Short-term Investments in Securities	121.9	128.9
Interest-Bearing Debt	106.9	155.9
Net Cash	+15.0	-27.0



SHISEIDO IS CHANGING

April 27, 2015 Masahiko Uotani

Representative Director, President & CEO Shiseido Co., Ltd.





















FY2014 Overview /Where we are and our challenges

JHIVEIDO

Key Points of the New Three-Year Plan /Our 3 year journey

Three-Year Performance Targets and FY2015 Outlook
/What we will achieve

Know the Front Line of Our Business and Understand Essential Management Issues









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Successively Innovate Key Brands



Initiate Total Reengineering of the China Business



VISION 2020: Toward a New Century for Shiseido



Unify the Organization with ICHIGAN



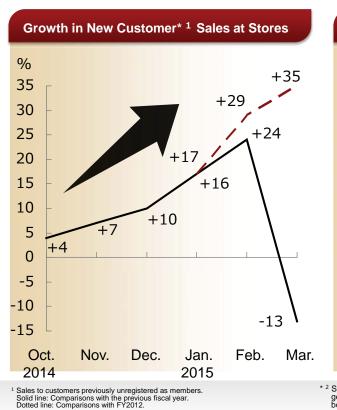
Empower Diverse People



The Result is Steady Success



The Result is Steady Success



* ² Source: INTAGE Inc. SLI- web purchase comparison data (value basis) for general cosmetics (defined by Shiseido; comprising cosmetics, haircare, body care and others).

Dec.

Jan.

2015

Feb.

Nov.

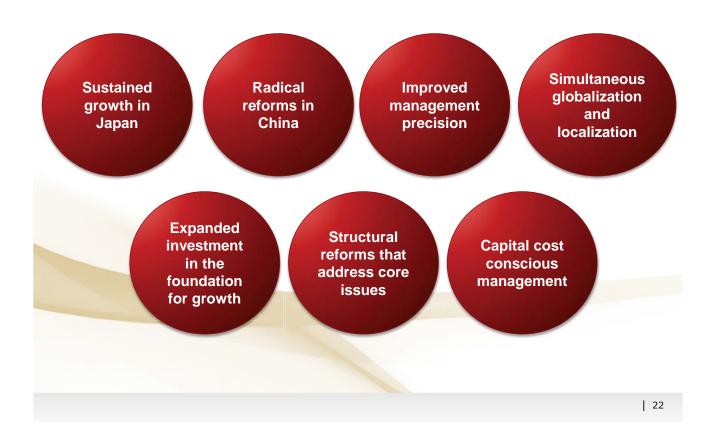
Oct.

2014

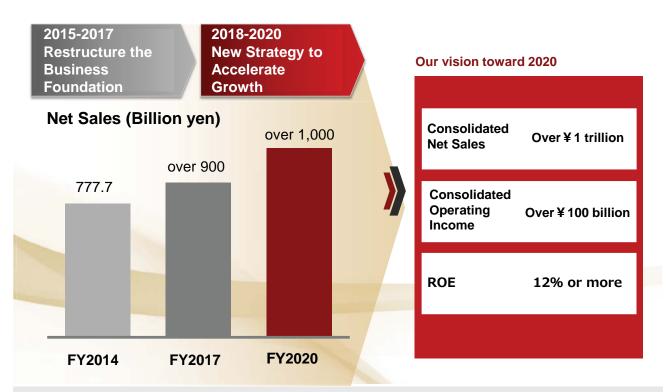
Domestic Market Share* 2

Mar.

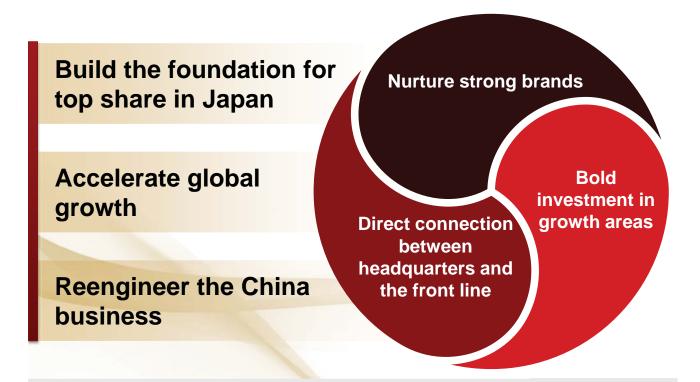
Solid Growth from Further Innovation



Overview of VISION 2020



Key Three-Year Strategies



Build the Foundation for Top Share in Japan



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Breakthrough Product Innovation



MAQUILLAGE

JHIJEIDO

Suncare







- Formulated with an optimum balance of oil and beauty ingredients to achieve gloss, moisturizing and longlasting color
- Seems to melt into the skin because of our unique Mousse Press Process
- Sunscreen that reacts with sweat and water to strengthen the UV protective layer

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Strengthen and Nurture Self-Selection Cosmetics













Further Strengthen Powerful Brands



Strictly manage the profitability of each brand.

Rigorously apply rules for revising or terminating brands.

FY2020

Share of top 15 brands in sales mix

90%

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Capture Inbound Demand



Seek customer insights.

Develop a unique brand portfolio.

Strengthen store-front operations.

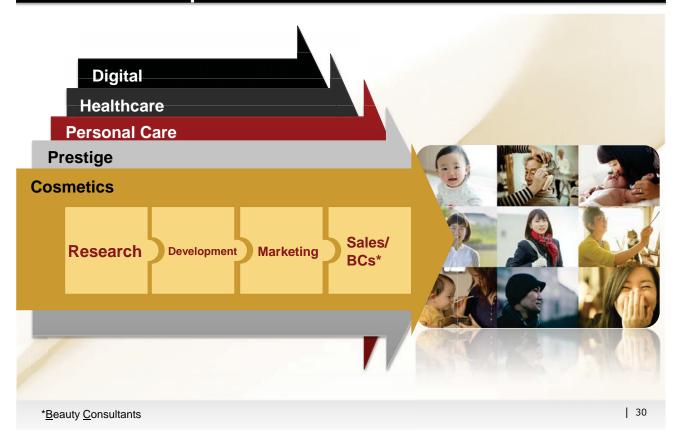
Maintain top market share at four largest airports in Japan.





Get Close to Customers through a Direct Connection Between Headquarters and the Front Line in All





BCs Who Communicate Brand Value



Recruit new full-time employees.

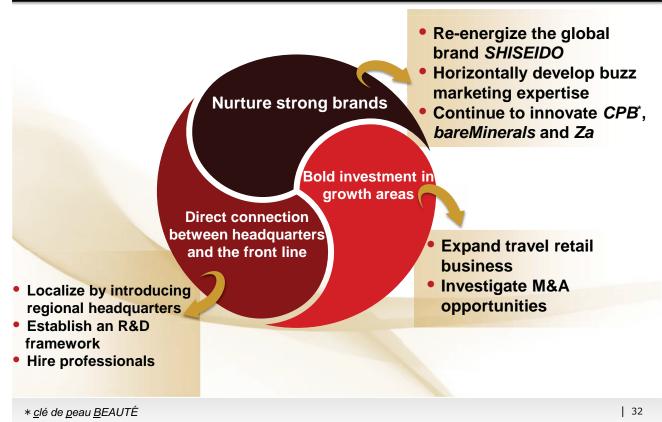
Make fixed-term contract employees full-time employees.

Innovate personnel training and evaluation systems.



Accelerate Global Growth





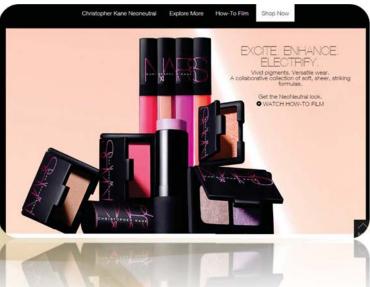


Horizontally Develop Buzziest Brand Expertise





+50%*



*Sales growth, FY2014 vs. FY2017 (shipped value basis)

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Proposing New Value through Synergy of bareMinerals with Shiseido



+25%*



Expand Travel Retail Business



Establish an independent organization for Asia and focus investment there.

Expand investment in counters.

Double the number of BCs.

Launch exclusive products.

*Sales growth, FY2014 vs. FY2017 (shipped value basis)

+30%*





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Reengineer the China Business



Nurture strong brands

- Innovate every aspect of brand positioning.
- Review channel policies.
- Establish a local product development framework.

Bold investment in growth areas

Direct connection between headquarters and the front line

- Reform the organization.
- Develop capabilities of personnel.
- Innovate activities of sales and BCs.

- Strengthen digital marketing.
- Build a leading position in the e-commerce market.

Roadmap for Reengineering the China Business



FY2014

- Collect excess market inventory, primarily at department stores
- Optimize market inventory by reining in shipments
- Initiate organizational restructuring

FY2015

- Restructure brand portfolio
- Move completely away from the sell-in focus in sales activities
- Strengthen local ties of the sales organization
- Expedite organizational restructuring and localization
- Enhance local R&D organization
- Expand e-commerce
- Innovate the management organization

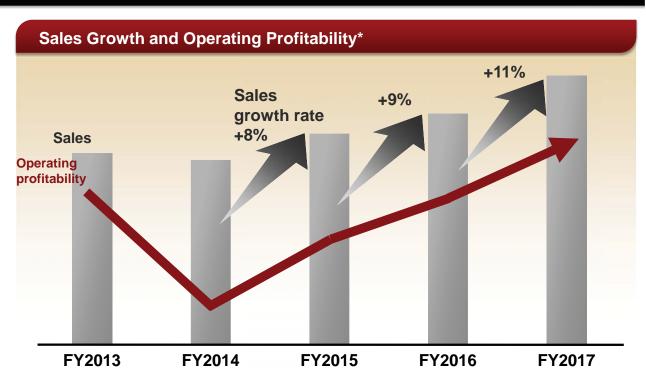
FY2016-2017

- Expand store sales
- Implement new brand strategy
- Launch locally developed products
- Accelerate marketing enhancements
- Formulate new channel policies
- Develop new BC organization
- Realize the effects of cost structure reforms

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Toward Growth of the China Business





*Local currency basis | 39

Increase Investment in Basic and Fundamental R&D

Establish the Global Innovation Center.

Promote open innovation.

Increase R&D investment by 40% by FY2017*



* Compared with FY2014

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Proceed Steadily with Cost Structure Reform

Thoroughly review for further improvement at a component level.



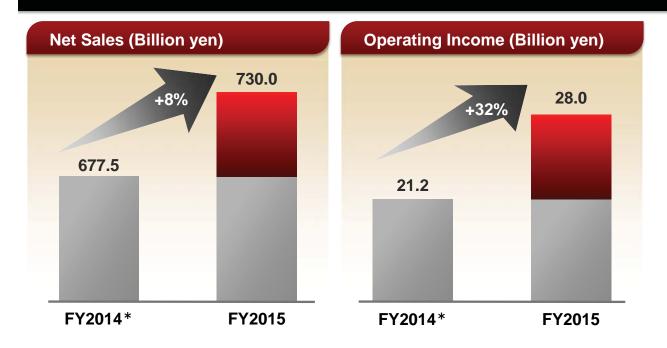
Work together across the entire organization to generate ideas.



Reduce costs by **¥30 to ¥40 billion** by FY2017

Expand investment in customer-focused marketing and R&D

Outlook for FY2015



● ROE 2.6%

• Exchange rates USD 1 = JPY 115 (+9%); EUR 1 = JPY 130 (-7%), CNY 1 = JPY 18 (+5%)

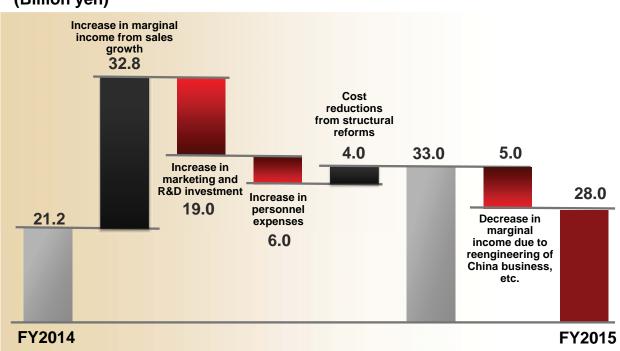
• Dividends Interim: JPY 10; Year-end: JPY 10; Full-year: JPY 20

* FY2015 is an irregular fiscal year. FY2014 has been adjusted accordingly (Japan: 9-month fiscal year, overseas: 12-month fiscal year)

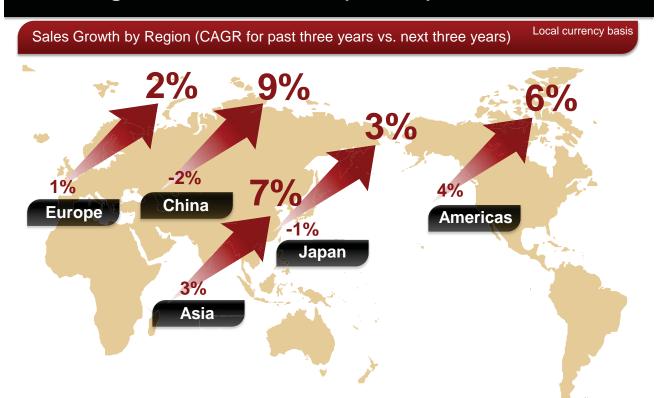
| 42

Breakdown of FY2015 Changes in Operating Income (Difference with Previous Fiscal Year)

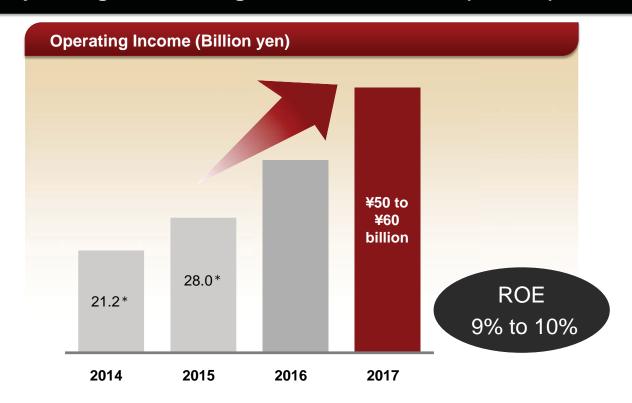
(Billion yen)



Sales Target: Over ¥900 Billion (FY2017)



Operating Income Target: ¥50 to ¥60 billion (FY2017)



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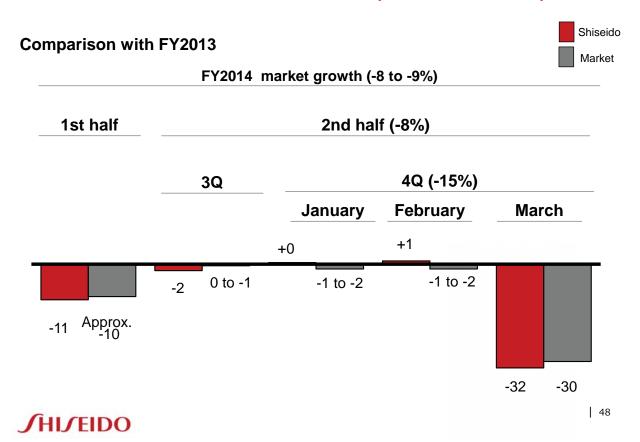


Supplemental Data 1 Sales and Operating Income by Reportable Segment

(Billion yen)	15/3 Result	14/3 Result	YoY Change	YoY Change %
Domestic Cosmetics Business	339.3	349.7	-10.4	-3.0%
Global Business	427.9	402.2	+25.7	+6.4%
Others	10.5	10.1	+0.4	+3.7%
Sales	777.7	762.0	+15.6	+2.1%
Domestic Cosmetics Business	30.0	39.5	-9.4	-23.9%
Global Business	-4.7	7.7	-12.3	-
Others	2.2	2.1	+0.2	+7.4%
Elimination/ Corporate	0.0	0.4	-0.4	-94.0%
Operating Income	27.6	49.6	-22.0	-44.4%



Supplemental Data 2 Domestic Cosmetics Market Growth Rate (Shiseido Estimate)



Supplemental Data 3 Breakdown of SG&A Expenses by Domestic/Overseas

eakdown of S	GAA EXP	enses by	Domesti	C/Overse	as	
(Billion yen)	15/3 Result	14/3 Result	YoY Change +:cost cuts	YoY Change %	Impact of Foreign Currency Exchange	Excl. Impact of Foreign Currency Exchange +: cost cuts
Domestic	80.0	83.9	+3.9	-4.6%	-	+3.9
Overseas	102.2	85.5	-16.7	+19.5%	-7.6	-9.1
Marketing Costs	182.2	169.4	-12.8	+7.6%	-7.6	-5.2
Domestic	107.8	106.1	-1.7	+1.6%	-	-1.7
Overseas	82.8	75.7	-7.1	+9.4%	-6.3	-0.8
Personnel Expenses	190.6	181.8	-8.8	+4.8%	-6.3	-2.5
Domestic	85.4	84.0	-1.4	+1.7%	-	-1.4
Overseas	86.0	78.7	-7.3	+9.2%	-6.5	-0.7
Other Expenses	171.4	162.7	-8.7	+5.4%	-6.5	-2.2
Domestic	0.1	0.1	+0.0	-0.0%	-	+0.0
Overseas	9.3	8.8	-0.5	+5.7%	-0.7	+0.2
M&A-related Amortization Expenses	9.5	9.0	-0.5	+5.6%	-0.7	+0.2
Domestic	273.3	274.1	+0.8	-0.3%	-	+0.8
Overseas	280.3	248.7	-31.6	+12.7%	-21.1	-10.5
Total	553.6	522.8	-30.8	+5.9%	-21.1	-9.7



Supplemental Data 4 Outlook for FY2015

	2015/12 Outlook			Results* usted)	ted) YoY Change		Change(%) in Local Currency
(Billion yen)		Ratio to net sales		Ratio to net sales	(rujuotou)	(Adjusted)	(Adjusted)
Net sales	730.0	100%	677.5	100%	+52.5	+8%	+6%
Domestic	285.0	39.0%	265.9	39.2%	+19.1	+7%	+7%
Overseas	445.0	61.0%	411.6	60.8%	+33.4	+8%	+6%
Operating Income	28.0	3.8%	21.2	3.1%	+6.8	+32%	+30%
Ordinary Income	28.0	3.8%	22.8	3.4%	+5.2	+23%	
Extraordinary Income /loss (net)	-2.0	-0.3%	16.3	2.4%	-18.3	_	
Net Income	10.0	1.4%	27.5	4.1%	-17.5	-64%	

● ROE 2.6%

● Exchange rates USD 1 = JPY 115 (+9%); EUR 1 = JPY 130 (-7%), CNY 1 = JPY 18 (+5%)

• Dividends Interim: JPY 10; Year-end: JPY 10; Annual: JPY 20

^{*}FY2015 is an irregular fiscal year. FY2014 has been adjusted accordingly (Japan: 9-month fiscal year, overseas: 12-month fiscal year).



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Supplemental Data 5 Capital Expenditures, Depreciation Expenses, etc.

	(Billion yen)	15/3 Result	14/3 Result	YoY Change	YoY Change %
а	Investment in Plant and Equipment, etc. *1	30.6	29.6	+1.0	+3%
	Property, Plant and Equipment	18.1	19.4	-1.2	-6%
	Intangible Assets, etc.	12.5	10.3	+2.2	+22%
	Depreciation Amortization	33.4	33.6	-0.3	-1%
	Property, Plant and Equipment	17.6	18.3	-0.7	-4%
	Intangible Assets, etc.	15.8	15.3	+0.5	+3%
	R&D Expenses	14.2	13.5	+0.7	+5%
Advertising Expenses		53.2	49.2	+4.0	+8%

15/12 Estimate	YoY Change ^{*2}	YoY Change % ^{*2}
35.2	+4.6	+15%
20.1	+2.0	+11%
15.1	+2.6	+21%
33.4	+0.1	+0%
18.0	+0.4	+2%
15.4	-0.4	-2%
12.1	-2.1	-15%
53.4	+0.2	+0%

^{*1.} Investments in capital expenditures; property, plant and equipment; intangible fixed assets (excluding goodwill); and long-term prepaid expenses

^{*2. 15/12} estimates are for the nine months for Japan and 12 months for overseas. YoY changes are calculated using unadjusted full year results for 15/3.



Supplemental Data 6 Changes as of FY2015

- Change to a uniform accounting period for the parent company and subsidiaries in Japan and overseas
- Change of fiscal year-end from March to December from FY2015. Accordingly, FY2015 will be April 2015 to December 2015 for Shiseido Company, Limited and its subsidiaries with a March 31 year-end, and January 2015 to December 2015 for its subsidiaries with a December 31 year-end.
- Dividend record dates for FY2015 will be September 30 for the interim dividend and December 31 for the year-end dividend.
- > Change in reportable segments
- To prepare for its new organization structure from FY2016, Shiseido will revise its method for classifying some business segments in FY 2015. The Company plans to change reportable segments Domestic Cosmetics Business and Global Business to Japan Business and Global Business. With this change, some subsidiaries formerly included in Domestic Cosmetics Business will be included in Global Business or Others.
- > Change in SG&A categories
- Sales counter amortization expenses will move from Other Expenses to Marketing Costs. Also, cost of BCs previously hired by distributors and retailers will move from Other Expenses to Personnel Expenses.



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Supplemental Data 7 Segment Changes as of FY2015





FY	2016 (Matrix Organization)	
Japan	Prestige	
	Cosmetics	
	Personal Care	
3	Digital	
	Healthcare & Others	
Ame	ricas	
Chin	a	
Europe		
Asia		
Travel Retail		
Others		



Supplemental Data 8 Major Public Announcements

- May. 2014: Closed the sale of the CARITA and DECLÉOR brand businesses
- Sep. 2014: Won the top award, second prize and third prize at the 10th Annual China Cosmetic Science Symposium held by the China Association of Fragrance
 - Flavor and Cosmetics Industry
- ●Oct. 2014: Recognized by "CDP" for listing in the Climate Performance Leadership Index
- Nov. 2014: Won top award at the 28th IFSCC Congress
- ●Nov. 2014: Selected by the UN Global Compact for inclusion in the Global Compact 100 index for the second consecutive year
- Dec. 2014: Formulated medium-to-long-term strategy VISION 2020
- Feb. 2015: Started negotiation to sell IP rights of *Jean Paul GAULTIER* regarding fragrance products
- ●Mar. 2015: Signed memorandum of understanding for acquiring Serge Lutens trademark
- ●Mar. 2015: Establishment of the new research center "Global Innovation Center"
- Apr. 2015: Opening of duty-free store at Narita Airport's new terminal



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In this document, statements other than historical facts are forward-looking statements that reflect our plans and expectations. These forward-looking statements involve risks, uncertainties and other factors that may cause actual results and achievements to differ from those anticipated in these statements.

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